



Friends & Family Test Results 2024 Overview

Response breakdown							Total
Very good	Good	Neither good nor poor	Poor	Very poor	Don't know		
112	20	3	2	5	0	142	

Submission method						Total
Handwritten	Telephone	Kiosk	SMS	Online	Other	
137	0	0	0	5	0	142

Response totals			
Grand Total	Overall positive (%)	Overall neutral (%)	Overall negative (%)
142	93.0	2.1	4.9