

**Patient Participation Group**

**Minutes of meeting held on Wednesday 22nd February 2023**

**Present:** Gary Cunliffe Practice Manager (GC)

Michelle Dickinson Reception Manager (MD)

Peter Leedale Patient – Chair (PL)

Steve Gomersall Patient (SG)

Camilla Ball Patient (CB)

**Apologies:** Deborah Morgan Patient (DM)

Marjorie Willoughby Patient (MW)

**Welcome and apologies**

First face to face meeting since Ann Lewis left in February 2022. And Michelle Dickinson joined as Reception manager. A warm welcome was given to Peter, Steve and Camilla.

**Minutes from last meeting**

No issues raised – last meeting 18/01/2022

**Practice Manager’s Update**

Grange Park – We are struggling to still get patients to go to Grange Park for appointments. We would like the help of the PPG to sit in Bloomfield reception with laminated pictures of Grange Park to advertise it to patients – brand new renovated surgery, clean, bright, fresh, same staff, large car park.

Pictures of Grange Park were shown from the Bloomfield Facebook page so the PPG members could see the surgery. Again the PPG meeting being held across both sites was mentioned.

**Staffing Updates**

Dr Liam Rees and Dr Helen Moore have become partners of the practice

Dr Jenni Harrington has now finished her placement as a ST3 and has joined us a salaried GP

Dr Senna Aslam has returned to us after finishing her Maternity leave

Dr Samantha Parker has joined us as a salaried GP

Denise Carr has joined us as an ACP

2 new Practice Nurses have joined us full time – Heidi Austin and Ellie Rogers-Thomas

We have 3 new HCA’s Hayley Darlington – full time, Jack Cavanagh – full time & Angela Keenan – part time

Michelle Paterson has now left us and just works back at GP Led at Whitegate Drive

Christine White has joined us as a part time Pharmacy Technician

Callum Merrick has joined us as a Physiotherapist who will be working with us across both sites – 3 times a week.

The Practice is growing, and we have also employed a new Care Co-ordinator and another Pharmacist. Both will be starting in late March / early April.

**Building Updates**

The members of the group were told that the Bloomfield building will be expanding with a brand-new attic conversion due to take place within the coming months with the plans going into the Council forthwith.

All admin staff will be then going upstairs to make some of the rooms on the middle floor new clinical spaces for the growing staff numbers

Lloyds pharmacy that is housed in the space at the front of the Medical Centre has now been taken over by a private company and the Pharmacy is called Bloomfield Pharmacy but is still independent and nothing to do with the medical centre. They will be offering the free delivery service and patients should notice a difference, with them having 2 Pharmacists.

**Prescriptions**

The new way in which patients order their medication was brought to the meeting with the importance of people now downloading the NHS app and ordering through there. If patients cant use the app then paper requests in surgery can be done.

A ‘drop in’ centre / listening table was mentioned, and Michelle has asked for the help of the PPG to again help to promote this. First clinic will be at Grange Park on 2/3/23 in room 4 with this being advertised on social media and in both surgeries. Posters and flyers will be made also to advertise this.

**General**

New Enhanced health checks were introduced – describing what they are and how they can help the demographic of the patients we have here at Bloomfield.

PCN updates were given, with the ‘divorce’ of Bloomfield and Waterloo from PCN Central and joining together to make South Central – PCN staff updates were given and what the new PCN will need staff wise if the application is successful.

Members asked for an enamel badge – I have printed badges that can be laminated and put on a lanyard as a less expensive option.

**Date of next meeting**: TBC